



Attachment 2

List of Products and Services

Area of Expertise	Business Focus			List of Clients
	Consultation	Training	Project Management & Implementation	
1. Human Resource Policy	✓			-new-
2. Organization Design	✓	✓	✓	MAFC
3. Job Description	✓	✓	✓	MAFC
4. Position Description	✓	✓	✓	MAFC
5. Recruitment Strategy	✓			FM, CitraModal
6. Performance Management System (Appraisal system with KPI Setting, Cascading and Monitoring)	✓	✓	✓ Systems automation	Assar Senari, FM, CitraModal, MII, MICCI, Afdhal, DRB HICOM
7. Behavioral Assessment	✓			AAO Global
8. Training Needs Analysis and Training Matrix	✓	✓	✓ Systems automation	TNB, Kementerian Kesihatan, JPA, MIDA, Integrax
9. Personal Development Plan and Training Calendar	✓	✓	✓	MIDA, Integrax
10. Succession Planning	✓			-new-
11. Talent Sourcing	✓			-new-
12. ROI for Human Resource Development	✓	✓	✓	Shell IT, Faber, Ericsson, Alken
13. Management of Change	✓	✓	✓	-new-
14. Facilitation		✓		-new-
15. Human Intervention Design	✓		✓	-new-
16. Building Mindset and Behavioural Change Framework	✓	✓	✓	AAO, Bank Mualamat
17. Employee Satisfaction , Value Proposition Survey	✓	✓	✓	AAO
18. Strategic Mindset and Behavioural Change	✓	✓	✓	AAO, ABF (Petronas)
19. Influence Models and Technics		✓		-new-
20. Capability Building Change Management	✓	✓	✓	SMIDEC-MICCI
21. Knowledge Management	✓	✓	✓	-new-